

Your Voice – Inspiring Change

Feedback from patients, carers, friends and family members is generally very positive. Through Your Voice, feedback can be used to help the Hospice continually improve and change to meet the demands of the community.

Your Voice members give their time freely but certain out of pocket expenses can be reimbursed.

Who?

Your Voice is a small group of people including patients, carers, friends and family members who have an experience of Rowcroft hospice.

New members are always welcome whether it be one off attendance at a meeting to provide feedback, one to one meeting with an existing Your Voice member to provide feedback or more medium to long term commitment.

What?

Your Voice is an advisory group and its members:

- Comment upon the services provided by the Hospice
- Help improve and extend the services provided

- Raise awareness locally of the services provided by the Hospice
- Promote dialogue between staff, patients, carers, friends and relatives
- Enables patients, carers, friends and relatives to express open and honest opinions
- Assist and advise staff in working towards improving quality assurances
- Assist with the quality assurance initiatives such as the patient, carer and staff surveys





How?

Your Voice aims to gather information from patients, carers, friends and relatives and act as representatives in sharing or addressing issues with Rowcroft Hospice Senior Management.

Your Voice invites representatives from Rowcroft Hospice Senior Management as and when required.

When and Where?

Your Voice meets every month on a Tuesday between 4.30pm and 6pm at Rainbow House within Rowcroft Hospice grounds.

What Do I Do Now?

Please email yourvoice@rowcrofthospice.org.uk for more information or to express an interest in joining.

You can also provide feedback by completing our website form at www.rowcrofthospice.org.uk/yourvoice

If you require this information in an alternative format please call 01803 210800



For more information please visit:
www.rowcrofthospice.org.uk/yourvoice