

Terms & Conditions

Joining and information

On receipt of a request to join the membership lottery, Rowcroft will issue an introduction letter confirming a membership reference number and the personal 6 digit ***unique lottery game number***. The game number is generated randomly by the secure lottery computer during the application process.

Privacy

Rowcroft promises to protect all personal data and not to misuse it. Details on our [data protection policy](#) are available on request.

Age and residence verification

The requirements of the Gambling Act 2005 mean that Rowcroft Hospice Lottery has a statutory duty to verify that all membership applicants are aged 16 or over and reside in the UK. In submitting a request to join the lottery applicants agree to Rowcroft carrying out appropriate checks, if deemed necessary, to confirm age and residential status.

Subscription payment

In return for a subscription payment the *unique lottery game number* will be entered into the weekly prize draw; carried out normally every Friday (or the preceding weekday when a Bank Holiday falls on a Friday). The cost of each entry is £1 a week in advance.

Payments can be made in any of the following ways:

- By bank standing order paying - £4.34 monthly;
or £13 quarterly (every 13 weeks);
or £52 annually.
- By cheque payment in the post (suggested minimum £10 for 10 weeks entry)
- To a local collector – usually paying a minimum of £4 (per entry) every four weeks

Cancellation

Membership may be cancelled at any time. Cancellations received after 12.00 hours on the day before the weekly prize draw may not be cancelled until after the draw for that week has taken place.

Prize Draw and notification of winners

The lottery computer carries out; prize draws, using a random selection process. Prizes do not have to be claimed; winner prize cheques are sent by post on the day of the draw. Winning numbers are published every week in local newspapers, in Rowcroft Hospice Shops and on our website. A full list of winning numbers, for any weekly draw, is available on request.

Right to amend

Rowcroft generally reserves the right to amend or modify these terms and conditions without notice.

Policy for operation of a Fundraising Lottery

Rowcroft Hospice Lottery is a member of The Hospice Lotteries Association. Both organisations are committed to using lotteries for responsible fundraising and to encourage responsible gambling and provide access to support if needed.

The Responsibility in Gambling Trust and Gamcare will provide support if required.

For further information visit or call:

www.rigt.org.uk - 020 7953 3878

www.gamcare.org.uk - 0845 6000 133

Remember ...

You must be aged 16 or over to play the Rowcroft Hospice Lottery